

# Managed Security Solutions

Managed security solutions help businesses meet the growing demand for industry compliances and stand up to the challenges of cybersecurity skill shortages. AHEAD's Managed SOC solution provides organizations with integrated threat intelligence, security monitoring, incident response, and security analytics. Stay ahead of the ever-evolving threat landscape and gain greater threat detection capabilities than is possible via traditional log aggregation.

## A Next-Gen SOC Solution



**EXPERT SECURITY TALENT** The AHEAD SOC is backed by an entire team of 24x7 Investigation and Response staff, Threat Intel and Solution Management teams, and a dedicated Service Account Manager to ensure expectations are met.



### CUSTOMER ENGAGEMENT

We are not innocuous alert generators – our customers know and trust their Service Account Manager and lean on our teams for strategic advice.



### CUTTING EDGE ARCHITECTURE

From incident triage response and support, to proactive threat hunting, to active threat analysis, to SIEM maintenance and maturity, AHEAD has the tools to give you peace of mind every minute of the day.

## Managed SOC at a Glance

AHEAD Managed Security Services give you flexible options, scalable growth, and predictable operating costs, so you can improve the overall ROI on security investments while keeping your organization protected from a costly breach. All services can be consumed individually or bundled with our core Managed SOC solution for a comprehensive services platform.

- **Security Monitoring and Detection (SOC as a Service):** Identify anomalous or suspicious behaviors in your environment and provide actionable insights.
- **Threat Response (MDR):** Leverage next-gen SOAR technology combined with existing investments in security tools to quickly contain and neutralize threats.
- **Vulnerability Management:** Identify and prioritize the most critical vulnerabilities in your environment to effectively reduce your attack surface across end-user, on prem and cloud environments.
- **Managed Endpoint Protection:** Operational management of next generation tools to provide end-to-end protection of data systems.

# Business Objectives



## CONTINUOUS IMPROVEMENT & MATURITY

- Reap the instant benefits of our programmatic service portfolio
- We map daily operations to industry best practices and your custom strategic roadmap



## ACTIONABLE EVENT IDENTIFICATION

- Reduce noise and identify real security threats
- Identify real alerts in under 10 minutes on average



## SECURITY EVENT ESCALATION & RESPONSE

- Our playbooks and escalation procedures allow us to quickly respond to active threats and exploits in under 30 minutes on average



## REPORTING, SUPPORT & RECOMMENDATIONS

- Daily standups facilitate seamless communication and effective reporting across functions and audiences
- The Managed SOC solution includes regular touch points with SOC team leads across various security functions



## HOLISTIC ENVIRONMENT VISIBILITY

- Get security data visibility across the entire enterprise
- We build executive dashboards for insights into operations metrics

## NET PROMOTER SCORE



based on quarterly surveys submitted by active customers

## LISTED IN CRN SECURITY 100



# AHEAD

Accelerate Your Impact

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